

FAQ - Digital subscription of *Journey* or *Stand Firm*

Journey for Women

Journey for Women digital monthly subscription is a daily devotional written by women for women to help guide them to a closer relationship with God. You will manage your *Journey* digital monthly subscription on my.lifeway.com and read it on read.lifeway.com. This subscription renews each month until cancelled.

How do I purchase my digital subscription to *Journey* devotional magazine?

You can purchase your subscription to the *Journey* devotional magazine on Lifeway.com. (Then we can hyperlink to the right product detail page)

How do I receive my subscription?

Once the purchase for your subscription is complete you will see a button to go straight to the devotional inside your library at read.lifeway.com.

When is my subscription available each month?

Your subscription is available on the 15th of each month.

How am I charged for my subscription?

You are charged for the price of your subscription monthly — the current rate is \$2.10 per month.

What is Lifeway Reader?

You can access your devotional magazine and a free library of 28 books at read.lifeway.com. This is a browser-based reader which is available on desktop and mobile devices using a major browser such as Safari, Google Chrome, Firefox, or Edge.

What are my options for reading the scripture references?

Scripture tagging / reading scripture references

The reader supports a scripture pop up drawer. When you click on a scripture reference in the devotional a drawer pops up from the bottom and you will see the scripture in the default translation but you can change to another translation you own while in the pop up drawer.

How long will my content be available each month?

The content for your subscription is available until the 15th of the following month.

How do I change my subscription?

You will manage your subscription at my.lifeway.com. You can update your credit card and change your subscription.

How can I purchase *Journey* as a gift for someone else? What do I need to do to make this purchase? What will my gift recipient receive?

Today you will need to purchase a subscription in the name of the recipient but it will be your billing information and credit card. You will need to walk through the purchase flow and check out on Lifeway.com. You will be charged monthly until you cancel the subscription.

Am I limited to the number of devices on which I can access my subscription?

No, you are not limited to the number of devices. Because this is a browser based application you can access your devotionals on any device at any time by typing in read.lifeway.com.

The new web app at read.lifeway.com can also serve as a new mobile (or tablet or desktop) app as well. It is a "Progressive Web App", or PWA, meaning it can be installed on your local device just like installing a new app from the app store. You simply:

- *go to the website (read.lifeway.com) in your Safari browser on your phone,*
- *tap the browser Share button and scroll down to find "Add to Home Screen"*
- *tap "Add to Home Screen"*
- *tap "Add"*

Why can't I view this on Kindle or Nook?

The digital content for Lifeway is in a format that is not supported by Kindle or Nook. Lifeway offers a study experience on the Lifeway Reader that the traditional readers do not.

Why am I having trouble accessing the information on my device?

Make sure you have the most recent browser update on your device. LifeWay will normally support two past versions of the browser, but if you don't update your browser on your device, you may experience difficulty.

Why do I need to login or Register for an account?

You must login or register to access the subscription you have purchased and any content that you own.

If I subscribe to the print devotional of *Journey* but want to change to digital how do I do that?

You will need to cancel your print subscription. And then you will need to follow the instructions to purchase the digital subscription. To cancel the print subscription call 1-800-458-2772 then follow the prompts to subscriptions. The Subscriptions representative can enter the order for you if you want them to do so.

What capabilities does the reader have for my study experience?

- *The ability to click on any Scripture reference in the text of an e-book and have that passage appear on screen. Readers can also choose a different translation in the Scripture pop-up to see how it translates the referenced verse.*
- *The ability to create annotations such as notes, workbook answers, highlights, and bookmarks*
- *A copy-to-link capability that allows readers to easily share Bible and book passages with anyone.*
- *The option to sync Bibles and commentaries driven by Scripture context*
- *Full library searchability by author, title, and terms*
- *Supports print page numbers*

What is included in my subscription of *Journey*?

Each digital issue offers:

- Daily devotions with Scripture and reflective questions
- Jen's Journey—Diary of a Pastor's Wife
- Walking the Talk—Lessons and Stories of Faith
- New Life in Christ—How to share Christ with others

Stand Firm

Stand Firm: God's Challenge for Today's Man monthly subscription is a daily devotional written by men for men filled with practical ways to apply biblical truths and designed to fit easily into a man's busy schedule. You will manage your *Stand Firm* digital monthly subscription on my.lifeway.com and read it on read.lifeway.com. This subscription renews each month until cancelled.

How do I purchase my digital subscription to *Stand Firm* devotional magazine?

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- The option to sync Bibles and commentaries driven by Scripture context
- Full library searchability by author, title, and terms
- Supports print page numbers

What is included in my subscription to *Stand Firm*?

Each digital issue offers:

- Devotions that encourage men to spend focused daily time with God, reading and applying His Word to their lives
- Daily guides to help a man lead his family or others through devotional time
- Articles that address spiritual needs and issues of men
- A salvation guide for sharing Christ with others